



# Transaction Privilege Tax Changes and News

This publication is an informational notice included with the January 2005 Transaction Privilege Tax Return.

## TOWN OF SPRINGVILLE

**Effective March 1, 2005:** On December 1, 2004 the Mayor and Town Council of the Town of Springerville passed ordinance number 2004-020. Ordinance 2004-020 increases the **Additional Tax on Transient Lodging from 1% to 2%**. The Additional Tax on Transient Lodging shall be reported using **Code SV001**. The total Town rate for transient lodging is **5%, 3%** which is reported using code **SV000** and **2%** which is reported using code **SV001**.

## AZTAXES.GOV – WHERE’S MY USER PIN & PASSWORD?

The department often gets calls from taxpayers frustrated that they are unable to file or pay online because they have not received their User PIN or Password after registering to use the site and submitting the signed signature document. This usually occurs because the “Authorized User” is using a firewall, SPAM or POP UP setting that blocks AZTaxes emails. Therefore, we recommend that you check your email settings to make sure you can receive message from AZTaxes.gov. Note that the User PIN and Passwords are sent in separate emails to the registered Authorized User’s email address provided on the application.

These and other useful tips can be found under the FAQs link on the AZTaxes.gov website. If you still have trouble, please contact the Arizona Department of Revenue at the telephone numbers listed below.



## DEPARTMENT OF REVENUE TELEPHONE NUMBERS & WEB ADDRESSES

<b>Individual &amp; Corporate Income Tax</b> .....	(602) 255-3381
Toll-free from area codes 520 and 928 .....	(800) 352-4090
<b>Transaction Privilege Use, Withholding Tax, Licensing</b> .....	(602) 255-2060
Toll-free from area codes 520 and 928 .....	(800) 843-7196
<b>Hearing Impaired TDD User</b> .....	(602) 542-4021
Toll-free from area codes 520 and 928 .....	(800) 397-0256
<b>To order forms by phone</b> .....	(602) 542-4260
<b>Forms by fax</b> .....	(602) 542-3756
<b>Forms and instructions are also available on our website at</b> .....	<a href="http://www.azdor.gov">www.azdor.gov</a>
<b>Businesses can now register, file and pay online at</b> .....	<a href="http://www.AZTaxes.gov">www.AZTaxes.gov</a>